

PR Report for Oct 2023 EASC

Due to PR Chair position being open, ToeKnee K. chaired the meeting on 9/24 at 11 AM at the ASC location in Pryor.

Main focus of meeting was a discussion of the issues discovered regarding the Area Phoneline. ToeKnee K. took a deep dive into our current phoneline service (Freedom Voice). Several issues were discovered. Several attempts have been made to work with their Support group with only limited success. After much discussion with folks who have managed the phoneline in the past, it is being recommended that rather than try and work with the current, outdated system, we should change to a different system called YAP. YAP (Yet Another Proxy) is a service or functionality that can be added to databases. Some creative addicts have created a YAP server to specifically work with the BMLT (Basic Meeting List Tool). (EASC is currently managing our online meeting list in BMLT). This YAP server takes the meeting list information on BMLT and either plays back a voice response on a phone call or sends text to a phone number. Additionally, the caller can request to speak to a live addict volunteer. Cost should be significantly less than Freedom Voice (\$40/month). Several Areas and Regions are successfully using this system. Our OK region has recently set up a YAP server. We are proposing to set up a YAP version of our EASC phone line for testing to evaluate for a potential switch.

Meeting List(s) - Printed meeting list, BMLT meeting list (web search) and recording on Phoneline have been updated. A process is being worked to ensure that the future updates are made from the same information in the three locations.

Web Site - Amanda reported that the website is current and maintained. Efforts on a redesign have been put on hold for a couple months.

Facebook - EASCNA considers 'The EASCNA Family' facebook group as an area communication tool. It was reported during Area that there are some spamming issues iwth

the 'side' chats that have been established. We will be disabling those chats and will have further discussion on a path forward.

Still need a PR Chair.....

ToeKnee K.

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